**Easy Reads**

Easy Read Zero Tolerance

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| NDIS Provider Melbourne | NDIS Registered Psychologists - CAPS | When you see the words ‘we’ or ‘us’, it is talking about Child and Adolescent Psychology Services. |
| Getting a test - Easy Read | Department of Social Services, Australian  Government | This document is to help you easily understand the information.  Pictures are used to help explain. |
| 8,654,033 Document Stock Photos, Pictures & Royalty-Free Images - iStock | This document is an Easy Read version of another document. You can also access this other document if you would prefer. |
| Businessman Businesswoman Sitting Desk Looking Digital Stock Footage Video  (100% Royalty-free) 3781403 | Shutterstock | You can ask for help reading this document.  You can ask your family, friends, a support worker, or anyone else you would like. |

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| **About this document** |  |
| 110 Knock knock ideas | knock knock, funny lists, knock knock notes | This document tells you about how we try to prevent violence, abuse, neglect, and exploitation and how we manage it if it does happen. |
| **What this means to you** | |
| Asian special child on wheelchair and father watering the plants in flower  garden,Daily activities happiness with family time in the home,Lifestyle in  the education age and happy disabled kid concept. Stock Photo | | You have a right to live your life free from violence, abuse, neglect, and exploitation. |
| 17,219 Comforting Stock Photos and Images - 123RF | We always want you to feel safe when you are receiving our supports. |
|  | If you don’t feel safe, please contact us immediately. |
|  | You can do this by:   * Talking to your support worker * Calling us * Sending us an email |
| What is violence, abuse, neglect, and exploitation |  |
| 26,698+ Best Free Domestic violence Stock Photos & Images · 100%  Royalty-Free HD Downloads | Violence is when someone hurts you physically.  Some examples are:   * Hitting * Kicking * Pushing |
| Taking Verbal Abuse Seriously - Foreign Policy Blogs | Abuse is when someone treats you badly. This can mean hurting your body or your feelings.  Some examples are:   * Hitting * Yelling * Saying things that hurt your feelings |
| 92,564 Neglect Images, Stock Photos & Vectors | Shutterstock | Neglect is when someone is not caring for you or helping you when they are meant to.  Some examples are:   * Not feeding you enough * Not helping you with personal hygiene (e.g., taking a shower) |
| Image of a male office worker being exploited - Stock Illustration  [75684292] - PIXTA | Exploitation is when someone is taking advantage of you.  Some examples are:   * Using your money to buy things you didn’t agree to |
| **Where to get help** |  |
| Little Girl Showing Stop Sign With Crossed Arms, Refuse Gesture Stock  Photo, Picture And Royalty Free Image. Image 105043324. | We to not tolerate any acts of violence, abuse, exploitation, or neglect towards you. |
| How to talk to your child about coronavirus disease 2019 (COVID-19) | UNICEF | We are here to help protect you and keep you safe. |
| Depression and children with disability | Raising Children Network | So that we can help keep you safe, we want you to tell us if someone does hurt you or make you feel unsafe. |
| Divorce and Special Needs Children in Texas Revisited | If you don’t feel comfortable calling us, please talk to someone you trust like:   * Your parents * A sibling * A carer * Your support worker * A teacher |
| 190,628 Child Talking To Adult Stock Photos, Pictures & Royalty-Free Images  - iStock | Or you can tell us with the help of an advocate. |
| Getting Children Ready to Learn: Tips for Educators and Families |  Committee for Children | If you do want to use the help of an advocate, we can help you. |
|  | You can also find help by contacting the National Disability Abuse Hotline.  Phone: 1800 880 052 |
| Low-Cost Employee Training Programs That Work - eLearning Industry | To help keep you safe, we will:   * Make sure our workers are trained on how to handle incidents * Make sure our staff know their responsibilities in keeping you safe * Keep your information private |
| How to help a young person through grief | We will always support you if something bad happens. |
| Avatar Australia Police Officer On White Stock Vector (Royalty Free)  519946720 | Shutterstock | Once we know about an incident of violence, abuse, exploitation, or neglect, we might need to call the police.  We do this so that we can help you out of an unsafe situation. |
|  | We will always: |
| 69,894 Listening Illustrations & Clip Art - iStock | * Listen to you and your advocate. |
| Clipart Of Helping Others | * Give you the help you need. |
| Conversation Stock Illustrations – 177,688 Conversation Stock  Illustrations, Vectors & Clipart - Dreamstime | * Make sure you know what is happening. |
|  | If you aren’t happy with the results or how we handled the incident, you can contact the NDIS Quality and Safeguards Commission.  Email: [contactcentre@ndiscommission.gov.au](mailto:contactcentre@ndiscommission.gov.au)  Phone: 1800 035 544 |

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| **Contact us** |  |
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|  | 0416 101 019 |